



Together, with the insurers NZI (a division of IAG New Zealand Limited), a review of the policy offerings has been conducted.

As a result, we are pleased to advise a number of updates to the policy offering to include guidelines on claim settlements, legislation requirements and enhancements.

CLAIM SETTLEMENT GUIDELINES	
<p>Excess structure - effective from:</p> <p><u>21st April 2018</u> for all new business</p> <p><u>1st May 2018</u> for existing annual policies as they renew</p> <p><u>20th May 2018</u> for existing monthly policies (accepted prior to 21st April 2018)</p>	<p>This policy is subject to a standard excess of 1% of the vehicle sum insured with a minimum of \$500.</p> <p>The following excesses apply in addition to the standard excess. All excesses are cumulative.</p> <ul style="list-style-type: none"> - Drivers aged under 21 years of age = additional 3% of the vehicle sum insured with a minimum of \$1,000 - Drivers aged between 21 and 25 years of age = additional 2% of the vehicle sum insured with a minimum of \$750 - Inexperienced Driver excess (drivers who have not held a NZ full licence for the proceeding 24-month period) = 3% of the vehicle sum insured with a minimum of \$1,000 <p>Claims for replacement of windscreens, windows, sun-roofs, headlight glass and/or protectors, tail light glass or driving lights which exceed \$2,300 (GST inclusive) are subject to an excess of 1% of the vehicle sum insured with a minimum of \$500.</p>
Genuine Parts	We will pay the reasonable costs of genuine new parts for vehicles that are less than 36 months old.
Incorrect Fuel Type	For mechanical, electrical and electronic breakdown, we will pay reasonable costs where the car is being accidentally operated with the incorrect fuel type. i.e Diesel in a petrol engine or petrol in a diesel engine. This does not include operating the car with the fuel of the correct type which is contaminated.

LEGISLATIVE CHANGES - Effective 1 st May 2017	
Sentencing Amendment Act 2014	<p>Before, if you caused an accident like a car crash by driving carelessly, a court could only order you to pay for the property damage or emotional harm you caused. Now, you can also be ordered to pay for loss of income or treatment costs not covered by ACC. This won't replace ACC, but means that anyone injured can get a 'top up' if a court approves it. Because of this change to the Act, we've updated your Private Motor Policy to now include a benefit for reparation costs that you may be ordered to pay.</p> <p>For a full breakdown of changes to your policy wording specific to the 'Sentencing Amendment Act 2014', please refer to the additional documentation available at stylecover.co.nz/honda</p>

ENHANCEMENTS - Effective 1 st May 2016	
Claim Free Recognition	If, at any time you make a claim, you have been claims free on your full (comprehensive) motor vehicle insurance over the last five consecutive years <u>we will not</u> affect your no claims bonus grading. This recognition could then be applied again after a further five consecutive years claims free.
Disablement Benefit	If you suffer an injury in direct connection with the insured vehicle which results in total and permanent loss of the use of a hand, foot or limb, we will pay up to \$10,000 toward the cost of modifying the vehicle to enable you to continue driving.
Keys and Locks Benefit	The limit for replacing keys and locks following the loss, theft or duplication without permission has increased from \$2,000 to \$5,000. A \$300 excess will apply.
Total Loss / Replacement (New Vehicles)	<p>If we consider the car is uneconomic to repair, we will:</p> <ol style="list-style-type: none"> 1. pay you the market value up to the sum insured, or 2. replace the car with a new vehicle of the same model and specification, provided that: <ol style="list-style-type: none"> a. the loss occurred within 36 months or 100,000 km's of you purchasing the car new, and b. it is available in New Zealand.
Total Loss / Replacement (Used Vehicles)	If we consider the car is uneconomical to repair and the loss occurred within 12 months of you purchasing the car from a franchise dealer, we will pay the amount you paid to purchase the car where this is higher than the market value.

All other terms and conditions will remain the same.

Important Note: Honda insurance refers to the insurance policy, and is arranged by Aon New Zealand as the broker with NZI, a business division of IAG New Zealand Limited as the insurer.





HONDA

Insurance

Motor vehicle insurance policy for Honda owners

Professionally managed by Aon New Zealand Ltd
Underwritten by NZI (a business division of IAG New Zealand Ltd)



Motor vehicle insurance policy for Honda owners

Insurance coverage

Instant cover: Immediate comprehensive coverage from the time you purchase your Honda motor vehicle. No evidence of previous insurance is required.

Full usage: Unless we tell you otherwise, any person who has your permission and holds a current New Zealand driver's licence, may drive your Honda.

Persons over 25 only: A premium discount is available if you wish to exclude under 25 year old drivers from cover.

Additional coverage

Uninsured motorist protection: Your policy excess will be refunded and your No Claims Bonus protected in respect of an accident caused by an identified uninsured third party who was clearly at fault.

Glass coverage: Windscreen, window glass, sunroof, headlights, headlight protectors, driving lights and tail lights are automatically covered without application of Excess or loss of No Claims Bonus.

Loss of use (business use only): Provides for rental vehicle costs whilst your Honda is "off the road" undergoing repairs, subject to an additional premium of \$45.

Trailer coverage: Your car trailer is automatically covered up to \$2,500 for any accidental loss or damage.

Repair and replacement

Total replacement: Your new Honda will be replaced with a new and similar model should it be damaged beyond repair or lost during the manufacturers warranty period, and you are the first registered owner.

Genuine new parts: For all Hondas less than 5 years old only genuine new Honda parts will be fitted where in the sole opinion of the Honda repairer the part is irreparable or such that the non-replacement of the damaged part will diminish the appearance and quality of your Honda.

Approved repairers: Only repairers approved by Honda New Zealand Limited will be appointed to repair your Honda.

Important: This is a summary of cover only. Full details are contained in the following Policy Document.

This is your Honda insurance policy, which is underwritten by NZI.

It consists of this wording and the Honda Motor Vehicle Insurance Certificate.

In return for the premium, NZI will provide the insurance cover explained in this policy and accept liability to meet valid claims made under the policy.

Please read this document carefully to ensure you understand the policy and that the cover described here meets your requirements.

If you find the cover you have chosen is not what you want, you can notify us in writing within 30 days of the date the cover begins and we will refund any premiums paid in full and cancel the cover. Of course, if that happens, we will not pay any claims under the policy either.

What to do if you have a motor vehicle accident

- Keep calm.
- **DO NOT ADMIT LIABILITY.**
- Stop immediately and give whatever assistance you can to anyone injured.
- If anyone is injured, tell the Police as soon as possible within 24 hours.
- If no-one has been injured, give your name and address to the owner or driver of any vehicle damaged and to the owner of any property damaged.
- If an animal is injured tell the owner or person in charge of it. If you cannot find that person tell the SPCA or Police as soon as possible.
- Make sure you get full details of the accident.
- Protect your vehicle to prevent further loss or damage and remove your personal possessions.
- Report the accident to Aon New Zealand, on 0800 688 008.

Honda Motor Vehicle Insurance Policy

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General Conditions

All the conditions and obligations of this policy must be complied with, or we may decline your claim.

Change in circumstance

If there are changes to any circumstances relevant to this insurance you must immediately notify us in writing.

Reckless, wilful or deliberate acts

You must not cause or facilitate loss or incur any liability through any reckless, deliberate or wilful act nor must you knowingly allow or permit anyone else to cause loss or liability in this way.

Other people's obligations

Any other person entitled to cover under this policy must meet all of the conditions and obligations that you are required to meet, wherever this is applicable. Otherwise, this insurance may not cover them, or you.

Your duty of disclosure

When you apply for insurance, you have a legal duty of disclosure. This means you must tell us everything you know (or could be reasonably expected to know) that a prudent insurer would want to take into account in deciding:

1. to accept or decline your insurance, or
2. the cost or terms of the insurance, including the excess

You also have this duty, every time your insurance renews and when you make any changes to it. If you breach this duty your Motor Vehicle Policy will be cancelled as if

it had never existed. Please ask us if you are not sure whether you need to tell us about something.

Making A Claim

Please read 'Claims Instructions.' If you suspect theft, burglary, conversion, arson or malicious damage you must also tell the Police.

Your Honda Agent will provide a Claim Form which must be completed and returned to them as soon as reasonably possible, and in any case within 30 days of you becoming aware of the loss.

You must not start any repairs to your Honda without agreement from your Honda Agent except to prevent or reduce further loss or to safeguard your Honda.

You must give us any information or help we reasonably require to support the claim.

If any other person makes a claim on you, you should refer this to Aon New Zealand.

We may choose to act in your name and on your behalf to negotiate, defend or settle any claim and to take over for our own benefit and settle any legal right of recovery you may have, including any counter claim.

If we do this, it will be at our own expense.

Use Of Your Honda

This insurance cover applies anywhere in New Zealand only while your Honda is being used for any of the following:

- private, social, or domestic purposes, farm purposes, religious, social welfare, or youth organization workers in the course of their work.



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- to teach a person to drive provided all legal requirements are complied with.
- in connection with your occupation as long as it is driven only by you in person and the use is not excluded.

We will not cover you while your Honda is being used:

- to carry or deliver goods or samples in connection with any trade, business or profession, except for farming
 - by any person who is acting as a commission agent, commercial traveller, company representative, sales or service person, stock or station agent, insurance representative assessor or loss adjuster or in any similar capacity
 - in connection with the motor trade other than while being repaired or serviced
 - by a motor driving instructor unless it is to teach you or a member of your immediate family to drive
- business or professional purposes if the certificate shows that this option applies, and the additional premium paid.

Uses Which Are Not Covered

- Preparing or practising for or taking part in or imitating any race, time trial, rally, sprint or drag race, or any similar motor sport, event, demonstration or test.
- On any racetrack.
- Under any type of hire arrangement or agreement.
- To carry fare paying passengers.
- As a courier vehicle.

Who Can Use Your Honda

We will cover your Honda while it is being driven by you or any other person with your permission (unless specifically excluded by this policy), and the driver holds the appropriate motor driver's licence which is in full force and effect and is not breaching any of the licence conditions.

Exclude Drivers Under 25 Years

If the certificate shows that this option applies, there is no cover while your Honda is being used by any person under 25 years of age. However this does not apply if any person steals or illegally converts your Honda, but you must lay a complaint with the Police.

'Innocent Party' Protection

If you are involved in an accident, which is caused by the driver of another vehicle, then your no claims bonus will not be changed and your excess will be refunded if you can:

- establish the identity and address of the other driver and their vehicle registration number
- prove to our satisfaction that the other driver was more at fault than you.
- give us reasonable help to recover your claim from the driver of the other vehicle or from its owner
- The most we will pay is \$3,000. We will not deduct an excess or adjust your no claims discount.

Section 1: Cover For Your Honda

What you are insured for

This insurance covers you for accidental loss to your Honda during the period of insurance.

- We will pay the reasonable costs actually incurred by you to have your Honda removed and repaired.
- We will pay you an amount that is equal to the reasonable cost of having your Honda repaired.
- We will pay you the market value of your Honda.
- We will replace your Honda with another new Honda of the same or similar model. (Please read 'replacement cover' under Extensions for explanation.)

If we settle your loss by either:

- paying the market value, or
- buying another Honda

then we become the owners of the lost or damaged Honda.

We can choose any of the above options to settle your claim.

If your Honda is improved as a result of repairs, you may need to contribute towards the costs.

Where the claim is settled by a cash payment and a financial interest has been noted on the policy, we may make payment direct to the interested party. Receipt by them will discharge our responsibilities completely.

What you are not insured for

(Note: some of these exclusions may be covered by your Honda Owner Service Statement).

This insurance does not cover you for:

- loss of use of your Honda or any costs or expenses which result from this or any other consequential loss
- depreciation or loss of value
- wear and tear, deterioration, rust, corrosion
- any loss, which is breakage, breakdown or failure of any part of:
 - the engine or transmission systems
 - the electrical or electronic systems or equipment
 - any other mechanically operated systems (including hydraulic, pneumatic, or similar) or equipment

and any loss which this causes to the rest of these systems or equipment.

However, we will pay for any loss which this breakage, breakdown or failure causes to other parts of your Honda or if the breakage, breakdown or failure is due to:

- fire, collision, overturning of your Honda or impact, or
- malicious acts by anyone other than you or persons acting with your knowledge and consent (provided you lay a complaint with the Police)
- any loss resulting from inadequate or unsuitable cooling or lubrication
- any loss to tyres or their tubes by:
 - punctures, cuts, splits, or bursts
 - the application of brakes.

However, we will cover you if any of these losses directly result from loss to any other part or component for which you have a valid claim under this policy.

Extensions

Trailers

We will cover you under this policy for accidental loss to:

- any trailer owned by you or your spouse
- any trailer which you do not own but which is in your care or control, as long as the loss is not covered by any other insurance.

The most that we will pay for any loss is \$2,500. This cover applies whether the trailer is attached to your Honda or not.

This extension will not cover any:

- boat trailer
- caravan or camper trailer
- horse float
- trailer not normal for your Honda
- contents of any trailer.

The only excess, which applies to this extension is \$100.

Your no claim bonus will not be changed.

Additional accident costs

We will also pay the reasonable cost of any of these if it is a direct result of an accident to your Honda resulting in a valid claim:

- to remove vehicle debris from the accident site if this is your responsibility
- emergency repairs that are required to

allow you to drive your Honda to your destination or a repairer

- to provide transport home or to the next immediate destination, or to provide overnight accommodation, for the driver and passengers and domestic pets travelling in your Honda if it is not fit to drive, or it is missing after being stolen
- to return your Honda to your home address, or any other place we agree to, after it has been repaired, or recovered.

Alternative transport allowance

If we have accepted a claim for loss or damage to your Honda and a courtesy vehicle is not available from the approved repairer, at your request we will arrange a hire vehicle for you to use for up to 14 days while your Honda is being repaired or remains stolen and or recovered. If we assess your Honda to be a total loss, you must return the hire vehicle immediately we pay you or the interested party.

The hire vehicle will be a passenger vehicle up to 2000cc which is the closest reasonable equivalent to your Honda available. This benefit does not cover:

- any bond or deposit required by our supplier
- any fuel used
- claims for motorcycles, caravans or trailers.

You must also contribute \$25 per day to be paid directly to our supplier when the hire vehicle is obtained.

Loss of use (Business use only)

If an accident which results in a valid claim prevents you from using your Honda for business or professional purposes, then

this extension covers the reasonable cost of hiring a similar substitute vehicle subject to a maximum of \$80 per day (excluding GST) excluding the first 5 days that your Honda is "off the road" undergoing repairs. Provided the company's total liability will not exceed \$750 (excluding GST) in respect of any one accident and any one twelve month period of insurance.

This additional cover will only apply if the Loss of Use option in the Certificate has been taken.

Glass extension

We will not change your no claim bonus or require you to pay any excess if your claim is for accidental loss to your Honda's windscreen, window glass, sunroof, headlights, headlight protectors, driving lights and tail lights.

Keys and locks

Where any key giving access to your Honda is lost or stolen or believed on reasonable grounds to have been duplicated without your permission, this insurance extends to include the costs reasonably and necessarily incurred in replacing them and altering or replacing the locks which they are used for. The most we will pay in respect of any one event and during any one twelve month period is \$1,000. A \$100 excess applies to this benefit and your no claims bonus is not affected.

Replacement cover (new Hondas only)

If your new Honda is lost or damaged beyond repair during the first year of this insurance or during the second or third years provided that you renew for each year we will provide you with another new Honda of the same or similar model. Should you not wish to replace your Honda then we will pay you the market value. This replacement cover only applies if your Honda is still within your Honda Manufacturer's Warranty.

Section 2: Legal Liability

What you are insured for

This insurance covers you for your legal liability for loss to someone else's property during the period of insurance arising from an accident involving your Honda.

We will also give you this liability cover for any trailer insured under 'Extensions.'

This cover includes legal costs and expenses arising out of a claim against you which are either recoverable from you or incurred by you with our prior written consent.

If there is no other insurance, we will cover the legal liability of:

- the driver provided he/she is driving with your permission and complies with all the requirements of this policy
- you, while driving another private car or motorised caravan provided:
 - you do not own, lease or rent the vehicle
 - your legal liability would have been covered if the vehicle was shown in the certificate
- your employer, if your Honda is being used by you (or a fellow employee with your permission) for your employers business, provided the business is not excluded under 'use of your Honda.'

Our liability for any loss or series of losses arising from one event shall not exceed \$20,000,000. This includes any costs and expenses incurred by you with our consent, or recoverable from you by any claimant. If any claim is more than \$5,000,000, we will apply the benefit to you first. If you have

liability protection under any other policy, our maximum combined liability under all policies shall be \$20,000,000.

What you are not insured for

This insurance does not cover you for your legal liability for:

- loss to someone else's property, which is in the care or control of you or any person using or travelling in your Honda, except for any car which is being towed because it is not drivable
- loss which you or the driver has agreed to accept, unless you/the driver would have the liability anyway
- loss arising from the use of any form of trailer or caravan while it is attached to any powered vehicle, other than a vehicle covered by this policy.

Special Exclusions Applying To Section 1: Cover For Your Honda; And Section 2: Legal Liability

Alcohol or drugs

There is no cover for loss or liability under this policy if the driver:

- is under the influence of alcohol or any intoxicating substance or drug, or
- has a proportion of alcohol in his/her breath or blood higher than allowed by law:
 - if the driver dies from injuries received in an accident, the proportion of alcohol in any blood sample taken from his/her body is agreed to be conclusive proof that the proportion in his/her blood at the time of the accident was not less than this amount

- the result of any evidential breath test or analysis of blood is agreed to be conclusive proof that the proportion of his/her breath or blood at the time of the accident was not less than this amount
- a certificate of conviction for a driving offence involving alcohol is agreed to be conclusive proof that the requirements of this exclusion have been satisfied
- has refused to supply any sample of breath or blood or undergo any test when required to do so by anyone authorised by law.

Duty after accident

There is no cover for loss or liability under this policy if the driver did not stop after the accident as required by law, or failed to comply with any other legal requirement in connection with the accident.

Safe condition of your Honda

There is no cover for loss or liability under this policy if the accident occurs while your Honda is, or is being used, in an unsafe or unroadworthy condition unless:

- you can satisfy us that this did not cause or contribute to the accident, or
- you can show that you (or the person in charge of your Honda at that time) did not know about the condition of your Honda and could not have been reasonably expected to know.

These exclusions do not apply to any person who steals or illegally converts your Honda, but you must lay a complaint with the Police.

Special Conditions

Modification to your Honda

We have agreed to cover your Honda on the basis that it has not been modified after manufacture. This includes changing or replacing any of these so that it is different from the manufacturer's original specification or recommendations: the engine, steering, suspension, bodywork, exhaust or wheels. You must obtain our written approval to any modifications.

Accessories

We will not pay more than \$1,500 for loss or damage to audio equipment unless such equipment is Honda's standard fitting for your Honda.

Safety of your Honda

You must take all reasonable steps to make sure that your Honda is:

- roadworthy
- adequately maintained in accordance with Honda's Owner Service (Warranty) Statement
- safeguarded from loss at all times, including after any accident.

Inspection of your Honda

You must make your Honda available to us at a reasonable time and place if we wish to inspect it.

Excess

For each event, the excess will be deducted from the amount of your claim unless stated otherwise under an Extension Benefit.

If you have multiple vehicles insured under this policy, the excess applies individually to each vehicle.

General Exclusions

- There is no cover under any part of this policy for any loss or liability caused directly or indirectly in any way by any of the following:
 - nuclear weapons material or ionising radiation or contamination by radioactivity from any nuclear waste or from the combustion of nuclear fuel (for the purpose of this exclusion, combustion shall include any self-sustaining process of nuclear fission or fusion)
 - any event where cover is provided under the Accident Insurance Act 1998
 - confiscation, nationalisation or requisition by the order of the Government or local authority. However we will pay for damage as a result of such an order if it is to prevent a loss, which would otherwise have been covered under this policy
 - for the cost of defending any legal proceedings or for any amount awarded by any court unless all proceedings took place in New Zealand.
- This policy does not insure death, injury, illness, loss, damage, liability, cost or expense of any nature directly or indirectly caused by, resulting from, or in connection with, any of the following regardless of any other contributing cause or event:
 - war, invasion, acts of foreign enemies, hostilities or warlike operations, (whether war be declared or not), civil war, rebellion, revolution, insurrection, civil commotion assuming the proportions of or amounting to an uprising, military or usurped power; or
 - any act of terrorism.

For the purpose of this exclusion, terrorism means an act including but not limited to the use or threat of force or violence by any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s) which from its nature or context is committed for, or in connection with, political, religious, ideological, ethnic or similar purposes, or reasons, including the intention to influence any government and/or to put the public or any section of the public in fear.

This policy also excludes death, injury, illness, loss, damage, liability, cost or expense of any nature directly or indirectly caused by, resulting from, or in connection with, any action taken in controlling, preventing, suppressing or in any way relating to, the above exclusions.

- This policy does not cover any loss or damage of whatsoever kind arising directly or indirectly out of:
 - the corruption, destruction or alteration of or damage to data, coding programs or software or;
 - the unavailability of data or reduction in the functionality, availability or operation of hardware, software and embedded chips or;
 - any business interruption losses resulting therefrom.

Provided that this exclusion shall not apply where such loss or damage occurs as a direct result of physical damage which is otherwise covered by this policy and any such loss or damage will be settled in accordance with the policy conditions and sum insured limits.

Other Important Information

Acts of parliament

Where this policy refers to any Act of Parliament, this includes any Regulations and Amendments to that Act. It also includes any other Act or Regulation passed as an addition, an amendment, or in its place.

Transfer of ownership

This insurance is not transferable and will lapse immediately legal transfer of ownership occurs.

Other insurance

If any loss or liability covered by this policy is also covered by any other policy, we will only pay over and above the cover provided by the other policy. We will not pay for any excess which applies to the other policy. You must tell us as soon as you are aware of any other such insurance.

Goods and Services Tax

Where GST is recoverable by us under the Goods and Services Tax Act 1985:

1. all sums insured exclude GST, and
2. all limits and sub limits include GST, and
3. all excesses include GST, and
4. GST will be added, where applicable, to claim payments.

Alterations

You can have this policy altered at any time as long as we agree in writing to the alteration before it takes effect.

We can alter the terms of this insurance by writing to your last known postal address. The change will take effect 14 days after the date of that letter from us.

Cancellation of this policy

By you: You may cancel this policy by writing to us. If the premium is paid annually, we will refund 80% of the unused part of the premium. Otherwise no refunds are allowed.

By us: We may cancel this policy by sending you 30 days at 4pm written notice to your last known postal address. If we do we will refund you all the unused part of the premium.

Definitions

accident – means an unforeseen and unintended happening or event. Whenever the word ‘accidental’ is used this refers to ‘accident’ as defined above.

excess – means the first amount of any claim which you must bear as you are not insured for this amount.

Honda – means the vehicle whose details are shown in the certificate as the ‘INSURED HONDA’. This includes its spare parts or its accessories while they are attached to or fitted to your Honda, or while they are being used in connection with your Honda. We will also cover other items not fitted to your Honda but used as an accessory or used with an item of fitted equipment (such as a first aid kit, audio cassettes and compact discs) but not more than \$300 in total and only if not covered by any other insurance.

loss – means sudden physical loss, damage or destruction.

NZI, we, the company, the underwriter, our or us – means NZI (a business division of IAG New Zealand Ltd).

market value – means the reasonable resale value immediately before a loss on the retail market.

new Honda – means first registered owner.

period of insurance – means the period in the certificate during which this insurance is in force.

The period starts at the ‘inception’ date and ends at 4.00pm (New Zealand time) on the ‘expiry’ date.

No claim will be payable if at the time of loss any premium due has not been paid.

principal driver – means the person who drives your Honda the most.

certificate – means the most recently dated certificate(s) which we issue. This includes any certificate(s) issued to renew or endorse your insurance.

you – means the person (or persons), shown on the certificate as ‘the owner.’ ‘You’ can also be a Company, Partnership, Trust, or other legal entity. Wherever the words ‘yourself’ or ‘your’ are used this refers to ‘you’ as defined above. If there is more than one insured shown on the certificate, this policy insures you jointly.



Freephone 0800 688 008

Underwritten by



NZI, a business division of IAG New Zealand Limited

Professionally managed by

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